

Date	Ref. No.	Model	
27.09.10	06TV112R11	WAX-2(C) Chassis	BC
Subject			IRIS
Software Packages Follow-up for WAX-2(C) Chassis [REVISION 11]			

SYMPTOM

The latest software packages "**PKG1094T**" and "**PKG1095T**" are valid for all WAX-2 and WAX-2C models and solve the problems mentioned below.

<i>Issue</i>	<i>TB</i>
Intermittent Speaker OSD Indication, Continuous Audio Switching	06TV108
Programme Sorting Not Saved	06TV113
Relay Clicking Noise in Standby Mode, Power Problem	06TV116
Green Picture with Specific External Equipment	07TV018
Black Bars during VHS Playback	07TV019
Picture Blanking during VHS Playback	07TV053
RGB Picture Distortion with JVC DVD Player	07TV054
	<i>IRIS code</i>
Italy VHF channel issue (MediaSet) * In digital tuning, Italy VHF channels are supported, but the other European channel frequencies are not. 4 VHF channels are missing.	C26X
DVB-T issue (Denmark): TV2 always stored in channel space nr. 4. * TV2 channel region at room no. 4 is not the same as before the change. * TV2 located in multiple channel locations, but cannot be displayed.	1727
Czechia Digital Broadcast Problem	C22A
Finland DVB Subtitling Problem: random disappearance of subtitles	337A
The Netherlands WSS Problem * Screen format change with specific broadcasting due to wrong WSS signal detection.	C336
OSD Change	C733
New Shop - Front Settings	/

SOLUTION

Install the latest SW package using the attached files, and following the abridged update procedure on page 2. The digital software version to be installed depends on whether the serial number is included in **list A** or **list B** at the end of this document. For the full procedure, refer to TB **06TV109** (normal update) and **06TV116** (digital software).

Date	List	Software Package	Files
September 2009	A	PKG1094T	DM2.5.515.zip
			TD1231E_R2.zip
			TM1350E.zip
			TM1350ECODE2_R1.zip
	B	PKG1095T	DM2.15.602.zip
			TD1231E_R2.zip
			TM1350E.zip
			TM1350ECODE2_R1.zip

	Condition code	Symptom code	Part number	Ref.	Section code	PCB	Defect code	Repair code	Qty.
Preventive	x	xxx		06TV112	SFT		1	2	
Remedying	x	xxx		06TV112	SFT		1	3	

Update procedure

1. NVM update

Follow the procedure outlined in TB **06TV109**, using the attached TD and TM software files.

2. Digital software update

2-1. Format a Memory Stick using a digital still camera. A file "MEMSTICK.IND" will be created in the root directory.

2-2. Unzip the attached **DM file**.

2-3. Copy all created folders to the root of the MS.

2-4. Power on the TV.

2-5. Select "Digital Mode".

2-6. Unplug the AC power cable.

2-7. Insert the Memory Stick.

2-8. Plug the AC power cable.

2-9. Wait 40 seconds for the OSD to appear.

2-10. Switch off the TV.

2-11. Remove the Memory Stick.

<i>Model</i>	<i>Serial numbers</i>	
	LIST A	LIST B
KDL-26S2000	1300001~1301300	1301301~
	1600001~1600035	1600036~
	4300001~4312874	/
	4600001~4601750	
KDL-26S2010	1000001~1006800	1006801~
	1300001~1305300	1305301~
	1600001~1603400	1603401~
	4000001~4009926	/
	4300001~4306240	
	4600001~4601394	
KDL-26S2020	1300001~1306100	1306101~
	1600001~1602100	1602101~
	4000001~4000252	/
	4300001~4307172	
	4600001~4601972	
KDL-26S2030	1000001~1020400	1020401~
	1300001~1322800	1322801~
	1600001~1606500	1606501~
KDL-32S2000	4300001~4352868 4600001~4611253	/
KDL-32S2010	4000001~4033350	
	4300001~4327049	
	4600001~4605828	

<i>Model</i>	<i>Serial numbers</i>	
	LIST A	LIST B
KDL-32S2020	4000001~4000978 4300001~4324364 4600001~4607632	/
KDL-32S2030	4000001~4020187 4300001~4334062 4600001~4601611	
KDL-32V2000	4000001~4038985 4300001~4399818 4800001~4805735	
KDL-40S2000	4000001~4000250 4300001~4335588 4600001~4619383	
KDL-40S2010	4000001~4025808 4300001~4315422 4600001~4610274	
KDL-40S2030	4000001~4013166 4300001~4318122 4600001~4602751	
KDL-40V2000	4000001~4027015 4300001~4349810 4800001~4802408	
KDL-46S2000	4000001~4001535 4300001~4310294 4600001~4607482	
KDL-46S2010	4000001~4005691 4300001~4302889 4600001~4602064	
KDL-46S2030	4000001~4003820 4300001~4304937 4600001~4601898	
KDL-46V2000	4000001~4005441 4300001~4311820 4800001~4800918	